NJ DSRIP
Learning Collaborative 1

New Jersey Department of Health (NJDOH)

August 14, 2014
Learning Collaborative Session Objectives

✓ DSRIP Updates

✓ Summary of Last Meeting Topics/ Discussions

✓ Survey Response Review

✓ Hospital-Led Presentations

✓ Q&A
NJ DSRIP Program Updates

• CMS has approved the final attribution criteria
  o Project Partners are not mandated in the attribution design; they remain required for the DSRIP program
  o A new provision has been added to the DSRIP program to incentivize hospitals to include community-based reporting partners
    ▪ Hospitals will have the opportunity to have their 10% gap reduction adjusted to an 8% gap reduction if they have one of the following partner types:

  During DY 3:
  1. Include a community-based reporting partner, or collection of partners that meet a threshold Medicaid patient roster of not less than 1000 unique patients during the attribution period. A data use agreement or (other suitable data sharing arrangement) with the partner must be in place by October 2014.

  During DY 4:
  1. Add an enhanced reporting partner, where new business relationships are developed and a data use agreement (or other suitable data sharing arrangement) is in place by July 2015.
NJ DSRIP Program Updates

- Webinar Training specific to attribution and project partners will occur during the first two weeks in September

- Hospitals will have an opportunity to review and revise (add and delete) their partner list based on final attribution and partner criteria

- Stage 4 Outpatient Measures have been **deferred until DY 4**
  1. DSRIP # 56 – Ischemic Vascular Disease (IVD): Use of Aspirin or another Antithrombotic
  2. DSRIP #75 – Preventive Care and Screening: High Blood Pressure
  3. DSRIP # 31 – Controlling High Blood Pressure
  4. DSRIP #30 – Comprehensive Diabetes Care: LDL-C Control <100mg/dL
  5. DSRIP # 55 – Ischemic Vascular Disease (IVD): Complete Lipid Profile and LDL-C Control <100mg/dL
  6. DSRIP # 76 – Preventive Care and Screening: Tobacco Use: Screening & Cessation Intervention
DSRIP Progress Report Findings

• DSRIP team is currently reviewing the DY 3 Q1 Progress Reports – hospitals may receive questions this week

• Notify the DSRIP Team as soon as you determine a plan modification may be required (NJDSRIP@MSLC.COM)

• The QI Plan should be an important component of your project from start to finish-include relative update entries with your progress submissions, regardless of your deadline target date
  o “Quality is the result of a carefully constructed cultural environment. It has to be the fabric of the organization, not part of the fabric.” ~Philip Crosby

• Tracking DSRIP performance data responses should be geared to how/ if you are able to pull the data for these measures
Summary of Prior Meeting Topic/ Discussion

• July 10th Meeting:
  o Summarized DY 2 Progress Report
  o Announced Learning Collaborative Chair/ Co-Chair
  o Presented Monthly Survey
    ▪ Purpose is to capture and facilitate LC discussion on lessons learned, best practices and challenges
    ▪ Assist hospitals in documenting and preparing for quarterly report
    ▪ Will be used as the basis for hospital-led presentations
  o Reviewed DY 3 Q1 Progress Report deadlines and requirements
Monthly Survey Review

AGGREGATED FEEDBACK FROM ALL COLLABORATIVES

Barriers:
- Unable to hire subject matter (SME) experts required to support the project
- Not all hospitals have a Quality Improvement (QI) Plan developed; risk of success if not in final draft at this juncture
- Ability to pull datasets as requested from the hospital data
- Patient buy-in/consent to program outreach; allowing the added support into their home/routine
- Patient medication adherence; unable to afford or identify that need at admission

Suggestions:
- Hospitals found that the use of an outsourced staffing agency to find targeted SME candidates are helping to overcome the hospital human resources (HR) barrier
## LC 1 Monthly Survey Review: Asthma/ Pneumonia

### Section II: Support

<table>
<thead>
<tr>
<th>Survey Question</th>
<th>Yes</th>
<th>No</th>
<th>Total</th>
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</thead>
<tbody>
<tr>
<td><strong>Question 1</strong> – “Is your hospital’s project team in place?”</td>
<td>4</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>80%</td>
<td>20%</td>
<td></td>
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<tr>
<td><strong>Question 2</strong> – “Is your hospital’s quality improvement plan developed?”</td>
<td>3</td>
<td>2</td>
<td>5</td>
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<tr>
<td></td>
<td>60%</td>
<td>40%</td>
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<tr>
<td><strong>Question 3</strong> – Hospital survey response mentioned that activities with external partners occurred during the month</td>
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<td>0</td>
<td>5</td>
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<td></td>
<td>100%</td>
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<tr>
<td><strong>Question 4</strong> – Hospital survey response mentioned that hospital leadership activities occurred during the month</td>
<td>5</td>
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<td>5</td>
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<td></td>
<td>100%</td>
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LC 1 Monthly Survey Review: Asthma/ Pneumonia

- Section III: Tracking

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<th>50-74%</th>
<th>75-100%</th>
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<td><strong>Question 6</strong> – “What is the overall estimated completion percentage for your project’s Stage 1 activities?”</td>
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<td>20%</td>
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<td><strong>Question 7</strong> – “What is the overall estimated completion percentage for your project’s Stage 2 activities?”</td>
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<td>60%</td>
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- Section III: Tracking

<table>
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<tr>
<th>Survey Question</th>
<th>Yes</th>
<th>No</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Question 8</strong> – Hospital survey response mentioned that activities have changed, or need to change, in order to be successful</td>
<td>4</td>
<td>1</td>
<td>5</td>
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<td></td>
<td>80%</td>
<td>20%</td>
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<tr>
<td><strong>Question 9</strong> – Hospital survey response mentioned that hospital is tracking performance data in some manner</td>
<td>4</td>
<td>1</td>
<td>5</td>
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<td>80%</td>
<td>20%</td>
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• Section IV: Observations

• Implementation Challenges
  o “The electronic sharing of data with project partners will be an issue for SBMC.” St. Barnabas Medical Center
  o “Our project is challenged with the low response rate of outpatient clinic patient satisfaction surveys.” St. Joseph’s Hospital Medical Center
  o “…delay in project approval so hiring of key staff was delayed.” Jersey Shore Medical Center

• Suggestions to overcome barriers
  o Suggestions would be appreciated. St. Barnabas Medical Center, St. Joseph’s Hospital Medical Center
LC 1 Monthly Survey Review: Asthma/ Pneumonia

- Section IV: Observations

- Notable Success
  - “Increase awareness of metrics and order set components for projects with stakeholders.” RWJ University Medical Center at Hamilton
  - “Have found engaging, enthusiastic staff.” Jersey City Medical Center
  - “Hiring key staff and engaging key team members” Jersey Shore Medical Center
LC 1 Monthly Survey Review: Asthma/ Pneumonia

• Section IV: Observations

• Lessons Learned

  o “Realizing that a smaller partner list with more providers and fewer schools was an important lesson” St. Barnabas Medical Center

  o “…implementing a therapist-driven adult bronchodilator protocol.” St. Joseph’s Hospital Medical Center

  o “Need to increase staff to manage program this size.” Jersey City Medical Center