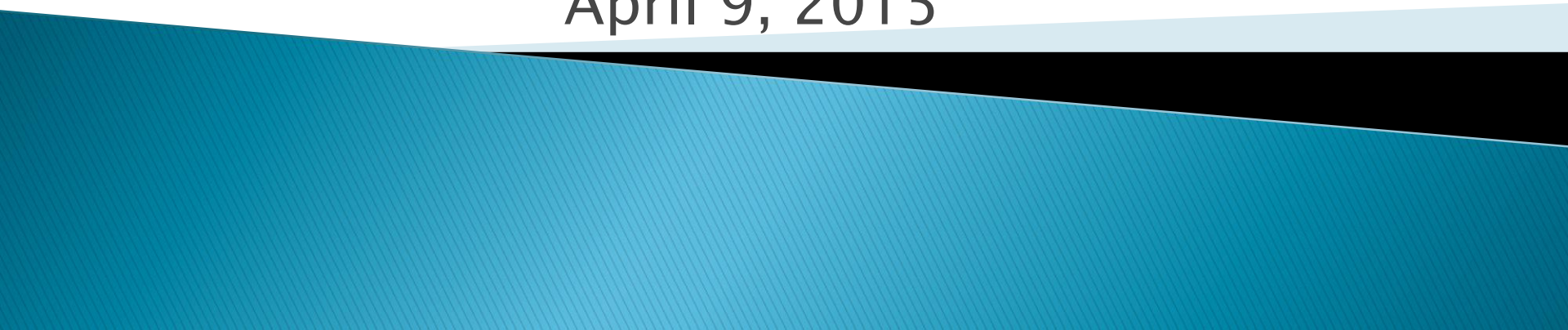


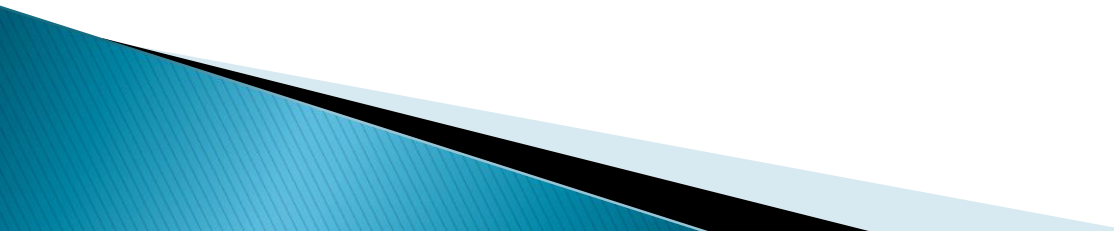
# NJ DSRIP Program

## Integrated Health Home for the Seriously Mentally Ill (SMI)

Monmouth Medical Center  
Learning Collaborative Summary  
April 9, 2015



# Integrated Health Home: Pilot Program Components

- ▶ Early Assessment of Patients on Inpatient Unit
  - ▶ Discharged to the Integrated Health Home with Intake Appointment to be seen within 72 Business Hours of Inpatient Discharge
  - ▶ Integrated Treatment Team Intake including Psychiatrist, Medical APN, Social Worker and assignment of Community Health Worker at 1<sup>st</sup> Appointment
  - ▶ Development of Single Integrated Treatment Plan to Follow the Patient
- 

# Integrated Health Home: Pilot Program Status

- ▶ # of Patients Screened: 98
- ▶ # of Patients Enrolled: 83
- ▶ # of Patients Active: 55
- ▶ % of Patients Attending First Appt: 80.7%
- ▶ % of Patients Seen within 72 Bus. Hrs.: 56.7%
- ▶ % of Patients with 30-Day Treatment Plan Evaluation: 100%
- ▶ % of Active Patients Readmitted within 30 Days: 9.1% (5 / 55)
- ▶ Top Co-Morbid Conditions Identified:
  - Diabetes
  - Hypertension
  - Obesity

# Integrated Health Home: SF-36v2 Patient Assessment Survey Results

- ▶ The SF-36v2 is a Patient Assessment Survey Measuring the Patient's Perception of their Physical and Mental Health
- ▶ Patients are Assessed upon Admission to the IHH and re-assessed at 90-Day Intervals to indicate improvements or areas in need of attention.

MMC SF-36v2 Assessment Analysis October 2014 through March 2015		
	Physical Health Score	Mental Health Score
Baseline Avg	46.49	24.31
Follow-up Avg	51.21	36.48
Score Increase of	4.72	12.17
% Improvement	10.15%	50.06%
N = 15		
** SF-36 uses a scale of 100 with 50 being Average as measured against the US Population. The survey focuses on changes of 5 points or more.		

# Integrated Health Home: Learning Collaborative – 3/12/15

- ▶ Stage 1 Metrics 100% Complete Including the Quality Plan
- ▶ Stage 2 Metrics Underway – 80% Complete
- ▶ Stage 3 and 4 Metrics Underway – 20% Complete
  - Attribution Roster received and matched
  - Data abstraction in progress
- ▶ Continued Engagement with Partners and Hospital Leadership Regarding Program Status
- ▶ Three Rapid-Cycle Improvements Underway:
  - SF-36 Patient Wellness Assessment Automated Scoring
    - Phase: Do – Build of Bi-Directional Interface for Real-Time Results Scoring
  - Program Referral Sources
    - Phase: Check – Expansion of Additional Referral Sources to the IHH Program
  - Patient Satisfaction Survey Method
    - Phase: Plan – Re-development of survey method from electronic to manual process

# Integrated Health Home: Triumphs, Challenges, Observations

## ▶ Triumphs:

- Moving to Implementation Phase!
- No-Show Rate for 1<sup>st</sup> Appt. Attendance Remains Below the Industry Norm
- SF-36 Patient Assessment Reveals Marked Improvements in Patients Perception of their Wellness

## ▶ Challenges:

- Lower than Expected Patient Volume
- Manual Scoring of Patient Wellness Assessment and Manual Patient Satisfaction Survey Process

## ▶ Observations:

- Need for Greater Structured Emphasis on Physical Health and Wellness Components for Patient Population

# Integrated Health Home: Questions

**QUESTIONS?**

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