



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

# NJ DSRIP Learning Collaborative

New Jersey Department of Health (NJDOH)

July 10, 2014





## Learning Collaborative Session Objectives

- ✓ Summary of Last Meeting Topics/Discussions
- ✓ Learning Collaborative Administration
- ✓ Program Update
  - DY3 Progress Report



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## Summary of Prior Meeting Topic/ Discussion

- June 23<sup>rd</sup> Kickoff Meeting:
  - Discussed the Learning Collaborative purpose, structure and responsibilities
  - Introduced key quality improvement concepts
    - ✓ Plan, Do, Study, Act
    - ✓ Identify opportunities for maximum impact
    - ✓ Test, test and test again
    - ✓ Change strategies will vary by the size of the change
    - ✓ The human side of change drives success, including patients, leadership, communication and consensus building

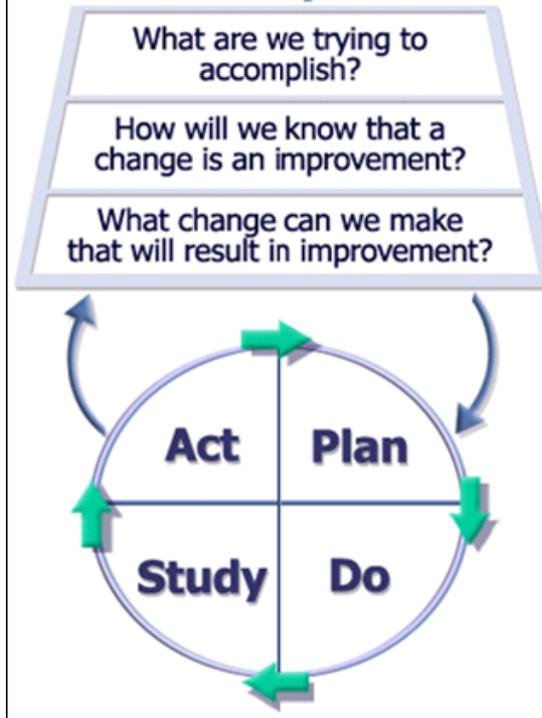




# STATE OF NEW JERSEY DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## Model for Improvement



### 1. What are we trying to accomplish?

- ✓ Which specific outcomes you are trying to change through your project?
- ✓ What are your project objectives and aim statements?

### 2. How will we know that a change is an improvement?

- ✓ Which measures will you track?

### 3. What changes can we make that will result in improvement?

- ✓ What project changes will you implement and how will you prioritize the changes?

Developed by Associates in Process Improvement  
(*The Improvement Guide, Jossey-Bass, 1996*)





STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## Summary of Prior Meeting Topic/ Discussion

- Survey Results:
  - Top 3 responses to LC topic requests:
    1. Data collection
    2. Partner relationships
    3. Patient Enrollment
- Meeting Evaluation Results:
  - 94% - strongly agreed or agreed to Question 1 (*I understand and can educate my hospital's project team on the objectives of the LC.*)
  - 97% - strongly agreed or agreed to Question 2 (*Handout materials can be used as a resource for our DSRIP team.*)
  - 85% - strongly agreed or agreed to Question 3 (*The topic and presentation of the PDSA cycle will be beneficial to our project.*)





# DY 2 Progress Report – Stage 1 Completion

Activity	Criteria	0 - 50%	51 - 99%	100%	Total
Activity 1 - Develop methodology to identify pilot population.	Required	18	14	23	55
Activity 2 - Develop health assessment/ risk stratification tool to assist in identifying the health risk of project participants.	Elective	21	11	13	45
Activity 3 - Procure multi-therapeutic medical and support team that will be dedicated to the DSRIP project.	Required	8	15	32	55
Activity 4 - Procure partners.	Required	23	18	14	55
Activity 5 - Procure staff education needs.	Required	19	14	22	55
Activity 6 - Procure physical space/ settings/ supplies.	Elective	19	13	18	50
Activity 7 - Procure patient supplies and equipment.	Elective	27	11	10	48
Activity 8 - Procure technical needs.	Elective	27	15	10	52
Activity 9 - Procure data needs.	Elective	31	13	7	51
Activity 10 - Procure marketing/ outreach needs.	Elective	31	8	6	45



# DY 2 Progress Report – Stage 1 Completion

<b>Activity 11 – Hospital Selected Action/ Milestones</b>	<b>0 - 50%</b>	<b>51 - 99%</b>	<b>100%</b>	<b>Total</b>
Action/Milestone 1 -- Develop new or enhanced discharge planning tools.	23	15	7	47
Action/Milestone 2 -- Establish new or enhanced care coordination processes.	25	15	5	45
Action/Milestone 3 -- Establish patient/caregiver education.	29	12	9	50
Action/Milestone 4 -- Establish provider education.	28	15	8	51
Action/Milestone 5 -- Establish social support and referral processes.	19	14	9	42
Action/Milestone 6 -- Develop patient self care skills plan.	18	19	10	47
Action/Milestone 7 -- Determine telemedicine program.	8	0	0	8
Action/Milestone 8 -- Develop or enhance hospital and/or patient screening tools (checklists, assessments etc.).	18	17	15	50
Action/Milestone 9 -- Establish medical home plan.	10	4	5	19
Action/Milestone 10 -- Establish patient group visit(s) plan.	13	2	3	18
Action/Milestone 11 -- Establish nutritional support plan.	17	10	6	33
Action/Milestone 12 -- Determine home visit plan.	14	4	7	25





## DY 2 Progress Report – Stage 1 Completion

Activity	Criteria	0 - 50%	51 - 99%	100%	Total
Activity 12 - Develop quality improvement plan.	Required	26	17	12	55
Activity 13 - Conduct patient satisfaction survey. - QUARTERLY	Elective	33	14	2	49
Activity 14 - Conduct staff education/training sessions on all applicable project tools, checklists, processes, protocols and intervention procedures. - QUARTERLY	Elective	32	17	6	55
Activity 15 - Project Staff Evaluation/Assessment. - QUARTERLY	Required	42	9	4	55

All non-quarterly Stage 1 Activities are to be completed by the deadlines indicated on your Progress Report.

All quarterly Stage 1 Activities are to be completed throughout the duration of the waiver.



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

# Learning Collaborative Administration

- LC 1: Asthma/Pneumonia–
  - Chair: Sean Cox, St. Barnabas Medical Center
  - Co-Chair: Rachel Morales, St. Joseph's Regional Medical Center
- LC 2: Behavioral Health/ Chemical Addiction/ Substance Abuse
  - Chair: Diane Barnes, Kimball Medical Center
- LC 3 & 4: Cardiac Care
  - Chair: Andrew Thomas, RWJ University Hospital
  - Co-Chair: Meika Roberson, MD, Hoboken Hospital Center
- LC 5: Diabetes/ Obesity
  - Chair: Shashi Madhok, St. Francis Medical Center
  - Co-Chair: Beth Mil, Capital Health System/Hopewell





STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## Hospital-Led Project Status Presentations

- During the monthly conference calls, a standing agenda item will be to listen to Hospital-led Project Status Presentations
- 2 – 4 hospitals will be assigned per call
- Hospitals will be notified the month prior to assignment
- Hospital-led Project Status Presentation Format:
  - Based on monthly survey responses
  - Describe at a high-level what project intervention(s) the hospital is implementing
  - Discuss project achievement to date
  - Offer any project observations, challenges and noted successes to date
  - 10 – 15 minutes in length



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## Monthly Survey

### Purpose:

- To capture and facilitate LC discussion on lessons learned, best practices and challenges
- Assist hospitals in preparing for quarterly reporting
- Assist in documenting LC participation

### Reporting:

- Will be available for download on <http://dsrip.nj.gov/> website
- To be completed and submitted the following Friday after the monthly LC





STATE OF NEW JERSEY  
**DEPARTMENT OF HEALTH**

The mission of the Department of Health is to improve health through leadership and innovation.

# Monthly Survey – Sections I and II

1	<b>Learning Collaborative (LC)</b>		
2	<b>Monthly Survey</b>		
3	<b>SECTION I</b>		
4	<b>DSRIP Hospital Information</b>		
5	Hospital Name:	Click here to enter text.	Contact Name:
6	Learning Collaborative:	Click here to enter text.	Title:
7	Project Name:	Click here to enter text.	Contact Number:
8	Date Survey	Click here to enter text.	Contact Email:
9	<b>SECTION II</b>		
10	<b>Project Implementation - Planning</b>		
11	<b>Questions</b>	<b>Enter Response Below</b>	
12	1. Is your hospital's project team in place?	Click here to enter text.	
13	2. Does your hospital have a project plan and/ or quality improvement plan developed?	Click here to enter text.	
14	3. Is (are) your hospital's project partner(s) identified?	Click here to enter text.	
15	4. How is your hospital leadership engaged in this project? Please describe.	Click here to enter text.	
16	<b>SECTION III</b>		
17	<b>Project Implementation - Tracking</b>		
18	<b>Questions</b>	<b>Enter Response Below</b>	
19	5. What stage of the PDSA cycle would you consider your project to be in?	Click here to enter text.	
20	6. What is the overall completion percentage for your project's Stage 1 activities?[1]	Click here to enter text.	
21	7. What is the overall completion percentage for your project's Stage 2 activities?	Click here to enter text.	
22	8. Are there project activities that have changed, or need to change, in order for the project to be successful?	Click here to enter text.	
23	9. How is your hospital tracking DSRIP performance data? <i>Please describe.</i>	Click here to enter text.	
24	<b>SECTION IV</b>		





## Monthly Survey – Section III

16		SECTION III
17		Project Implementation - Tracking
18	Questions	Enter Response Below
19	5. What stage of the PDSA cycle would you consider your project to be in?	Click here to enter text.
20	6. What is the overall completion percentage for your project's Stage 1 activities?[1]	Click here to enter text.
21	7. What is the overall completion percentage for your project's Stage 2 activities?	Click here to enter text.
22	8. Are there project activities that have changed, or need to change, in order for the project to be successful?	Click here to enter text.
23	9. How is your hospital tracking DSRIP performance data? <i>Please describe.</i>	Click here to enter text.



## Monthly Survey – Section IV

24		SECTION IV
25		Project Implementation - Observations
26	Questions	Enter Response Below
27	10. Has your project encountered any implementation challenges to date? <i>If so, please describe.</i>	Click here to enter text.
28	11. Was your hospital able to overcome these challenges? If so, how? If not, would you like suggestions from your Collaborative?	Click here to enter text.
29	12. Has your project encountered any notable successes to date? <i>If so, please describe.</i>	Click here to enter text.
30	13. Has your project team identified any lessons learned or best practices to date? <i>If so, please describe.</i>	Click here to enter text.
31		
32	<a href="#">[1] If your hospital is presenting, describe at a high-level for the Collaborative what project intervention(s) your hospital is implementing and discuss the achievement to date for each activity.</a>	





STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## DY 3 Q1 Progress Report

- ✓ Due July 31, 2014
- ✓ Progress Report is in the same excel format as the DY2 Progress Report
- ✓ Additions to the report are highlighted in the Guidance document sent with your hospital's DY3 Q1 Progress Report
- ✓ If you have a small computer screen, it is recommended that you reduce the size of the report down from 100% to 70% so you can view Rows 19 and on more easily



STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## DY 3 Q1 Progress Report

- ✓ You must document progress made on all required and hospital elective activities as of June 30, 2014
- ✓ Minimum Submission requirements should be submitted as a single Word document attachment with your progress report upon completion
  - For any activity that was completed between Dec-2013 (Date of Application) and June 30, 2014 you must submit minimum submission requirements. This includes completion of Stage I Quarterly Activities (13, 14, and 15) for the time period of April 1-June 30, 2014.





STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

## DY 3 Q1 Progress Report

- ✓ An addition to the report is a comparison of your original budget and return on investment (economic value) analysis to current.
  - Documentation must include a DSRIP budget to actual comparison for both the project investment and the economic value analysis.
  - If there are no changes in your budget, project investment or economic analysis, then please document that there no changes.





STATE OF NEW JERSEY

DEPARTMENT OF HEALTH

The mission of the Department of Health is to improve health through leadership and innovation.

# Q&A

