Learning Collaborative 5
10/9/2014

KENNEDY UNIVERSITY HOSPITAL
My diabetes, My life
Learning Needs Assessment

- One-third of clinical nurses system wide surveyed

- Survey entailed specific diabetic care knowledge

- Significant knowledge deficits identified
Comprehensive Educational plan

**Clinical nurses**

1. 3 stage CBL program
2. Roadshows
3. 1 hour didactic learning session

**Physician**

1. Lectures by Endocrine
2. Pocket guide
3. Newsletter
Focus Groups

*Patient perspective*

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*Patient engagement*

- Confirm Strengths
- Identify barriers

*Discoveries included*

- Diabetic patients knowledgeable
- Behavioral component
- Interest in support groups
Patient Education

Patient teaching tools not universal

- No standardization throughout system
- Lack of educational materials

Creation of universal tools

- Patient education booklet
- Panel card
Program Development

Care Coordination between Community Provider & Health System

- Hospital-Based Clinics & FQHCs
- DSRIP team
- Self- Care skills assessment
- Population health management tool
Supplies

Barriers

- Shortage of supplies for teaching
- Barriers to patient access

Establishment of procurement process

- Cost effective options explored
- Implementation of voucher system
Thank You

Q&A