

# Learning Collaborative 5

10/9/2014



KENNEDY UNIVERSITY HOSPITAL

*My diabetes, My life*

# Learning Needs Assessment

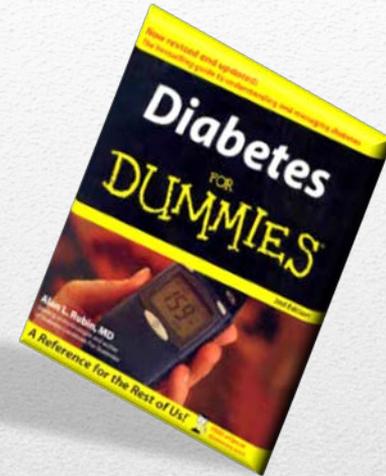
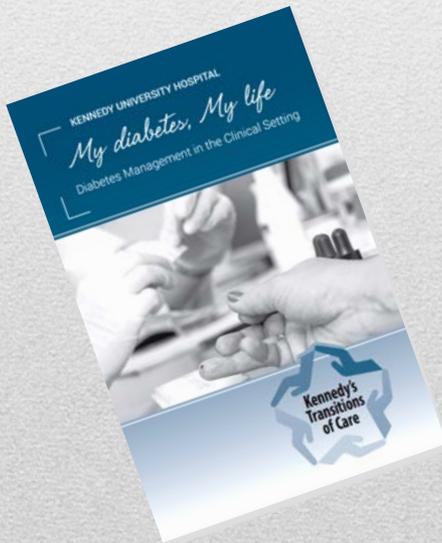
- *One-third* of clinical nurses system wide surveyed
- Survey entailed *specific diabetic care* knowledge
- Significant knowledge *deficits* identified



# Comprehensive Educational plan

## o *Clinical nurses*

1. 3 stage CBL program
2. Roadshows
3. 1 hour didactic learning session



## o *Physician*

1. Lectures by Endocrine
2. Pocket guide
3. Newsletter



# Patient Education

## *Patient teaching tools not universal*

- No standardization throughout system
- Lack of educational materials



## *Creation of universal tools*

- ✓ Patient education booklet
- ✓ Panel card

# Program Development



## *Care Coordination between Community Provider & Health System*

- o Hospital-Based Clinics & FQHCs
- o DSRIP team
- o Self- Care skills assessment
- o Population health management tool

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*My diabetes, My life*  
Patient's Self-Care Skills Plan  
Name \_\_\_\_\_ Date \_\_\_\_\_  
How are you doing with managing your diabetes?  
How were the results of your last A1c test (sometimes called the hemoglobin A1c test)?  
I am doing well with:  
I need to do better with:  
To improve my health, I will work on one of the areas that I need to make better.  
Kennedy's Goals of Care

# Supplies

## *Barriers*

- Shortage of supplies for teaching
- Barriers to patient access



## *Establishment of procurement process*

- Cost effective options explored
- Implementation of voucher system





Thank You

