



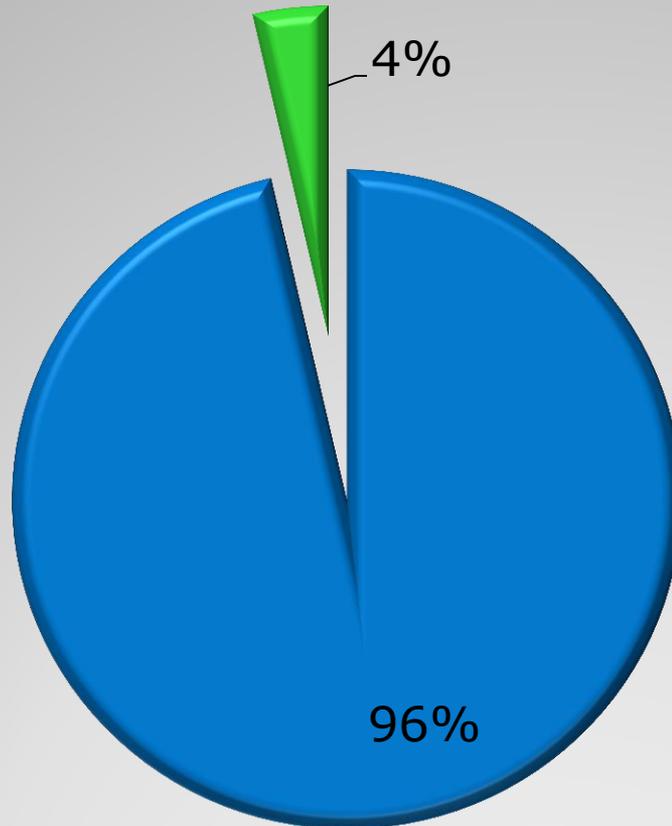
KENNEDY UNIVERSITY HOSPITAL

My diabetes, My life

DSRIP

Attribution List

The Breakdown



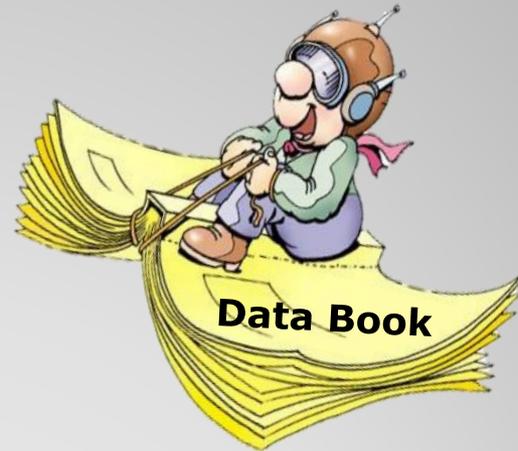
Majority of patients are attributed from ED

■ Emergency Department ■ Hospital Based Clinic

Data Source: State of NJ

Full Implementation

- ❖ March 16,2015
- ❖ ED alert system
 - ❖ Drive outreach & enrollment
 - ❖ Process was slow
- ❖ Lessons learned from pilot
 - ❖ Outreach is key
 - ❖ Challenge of demographics
- ❖ Reevaluated process
 - ❖ Rapid cycle change with outreach
 - ❖ Used PDSA approach





❖ *Plan:*

- ❖ ED alert system

❖ *Do:*

- ❖ Outreach initiated

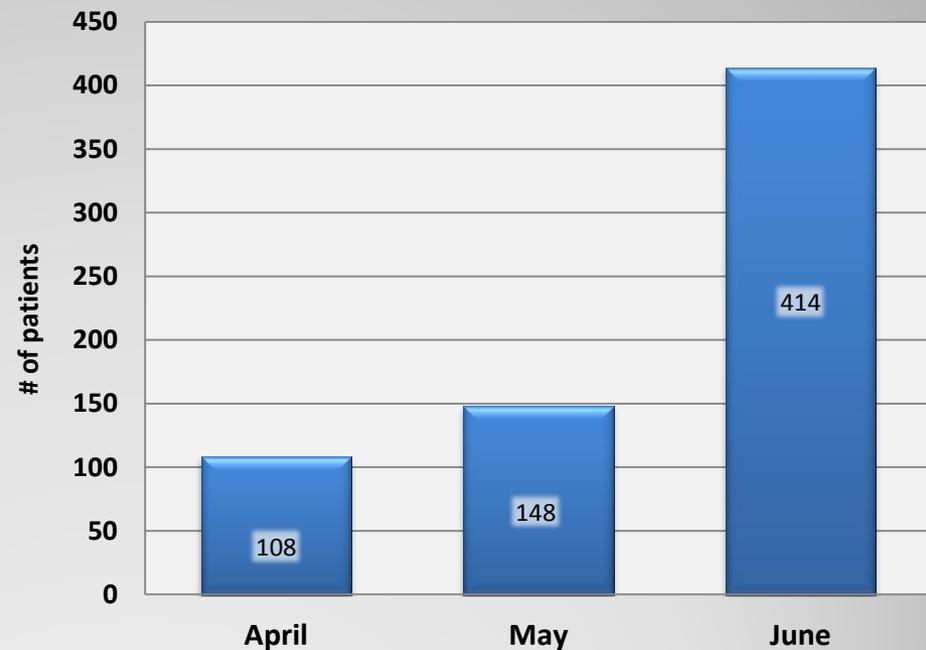
❖ *Study:*

- ❖ Enrollment was slow

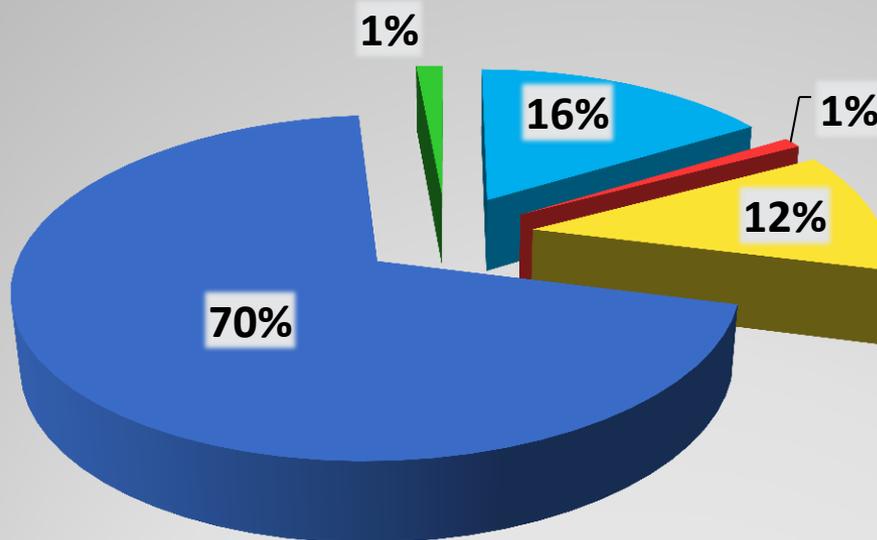
❖ *Act:*

- ❖ Developed new process

Project Growth



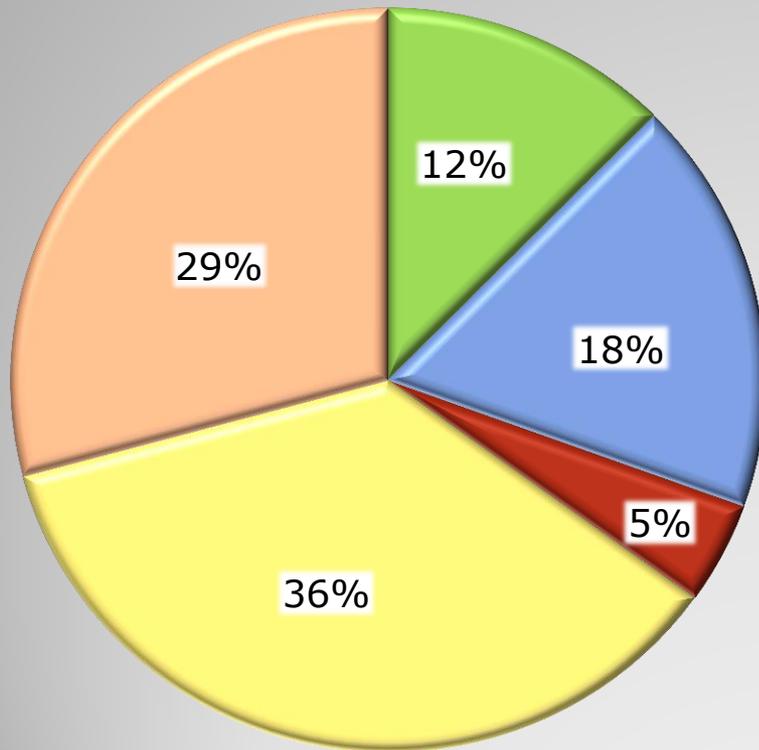
Outreach Data



■ Enrolled (1st Call) ■ Prev. Enrolled ■ Ineligible ■ 2nd Call ■ Refused

Identified PCP of Attributed Patients

- Majority of patients outside of KHS
- Increased care coordination needed



■ **FHS**

■ **KHA**

■ **Kennedy Care Collaborative**

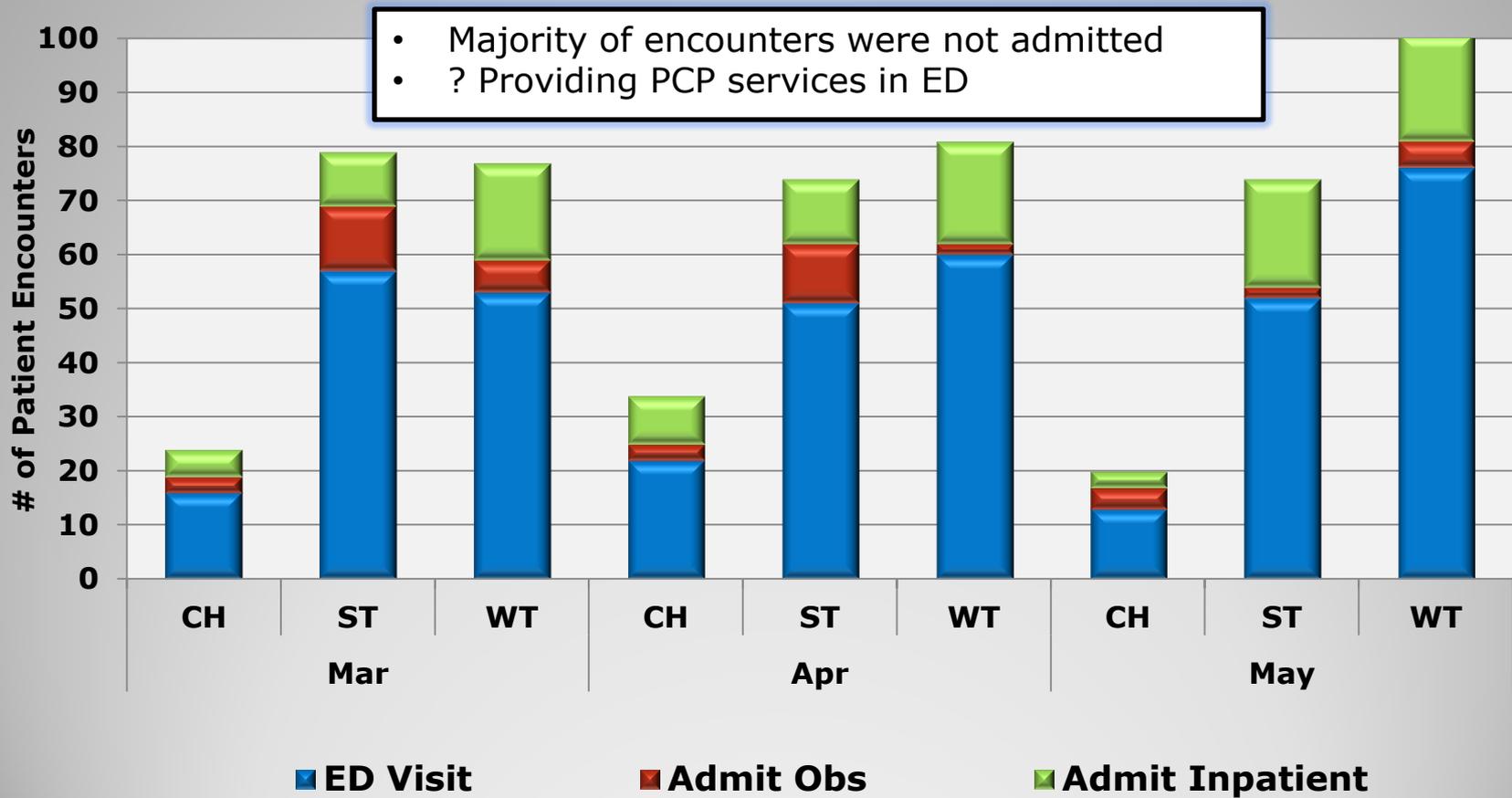
■ **Community**

■ **No PCP Identified**

Data Source: eCW CCMR/State of NJ n = 1036 patients

Attributed ED Disposition

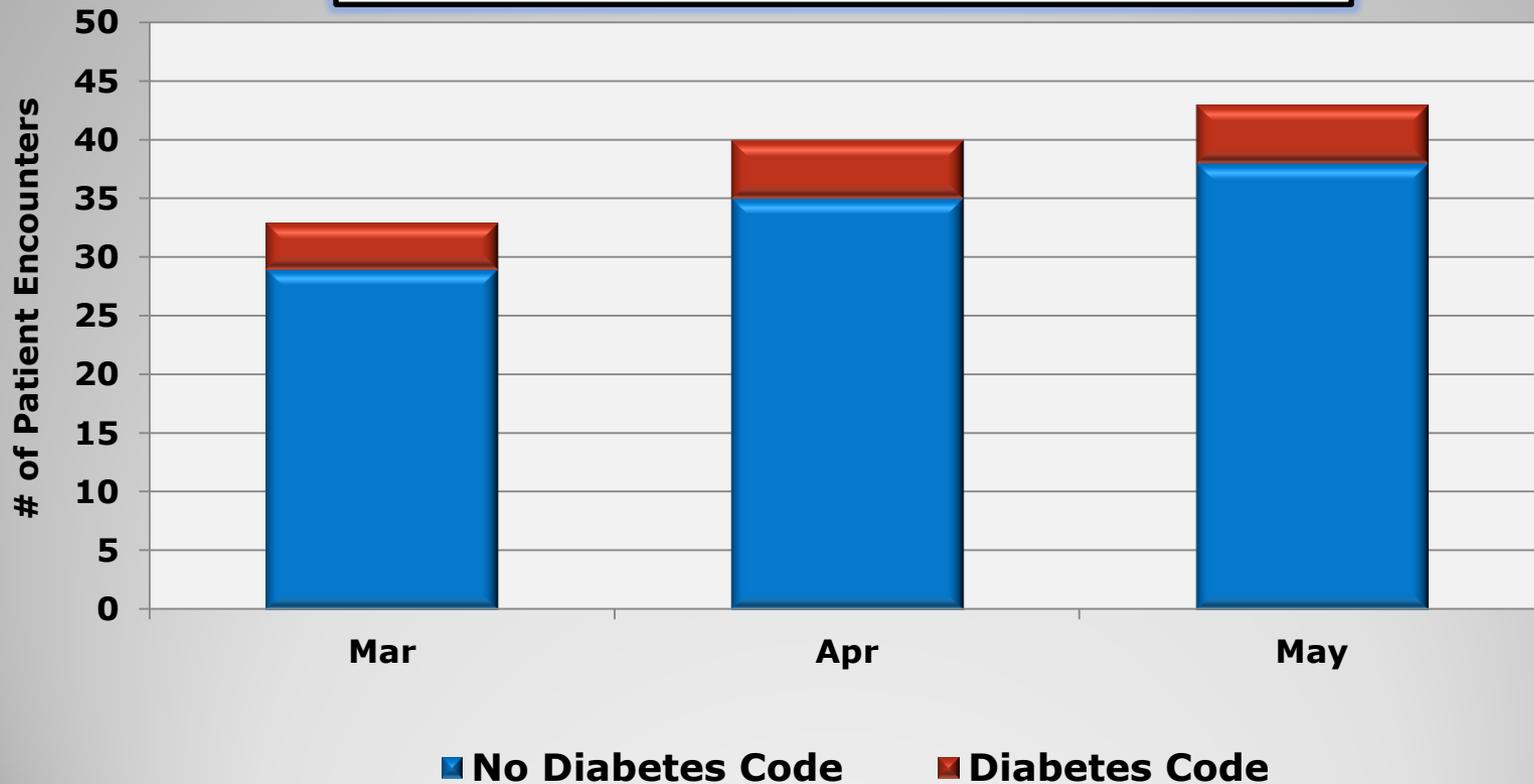
Mar – May 2015



Data Source: CCMR/State of NJ n = 400 patient encounters

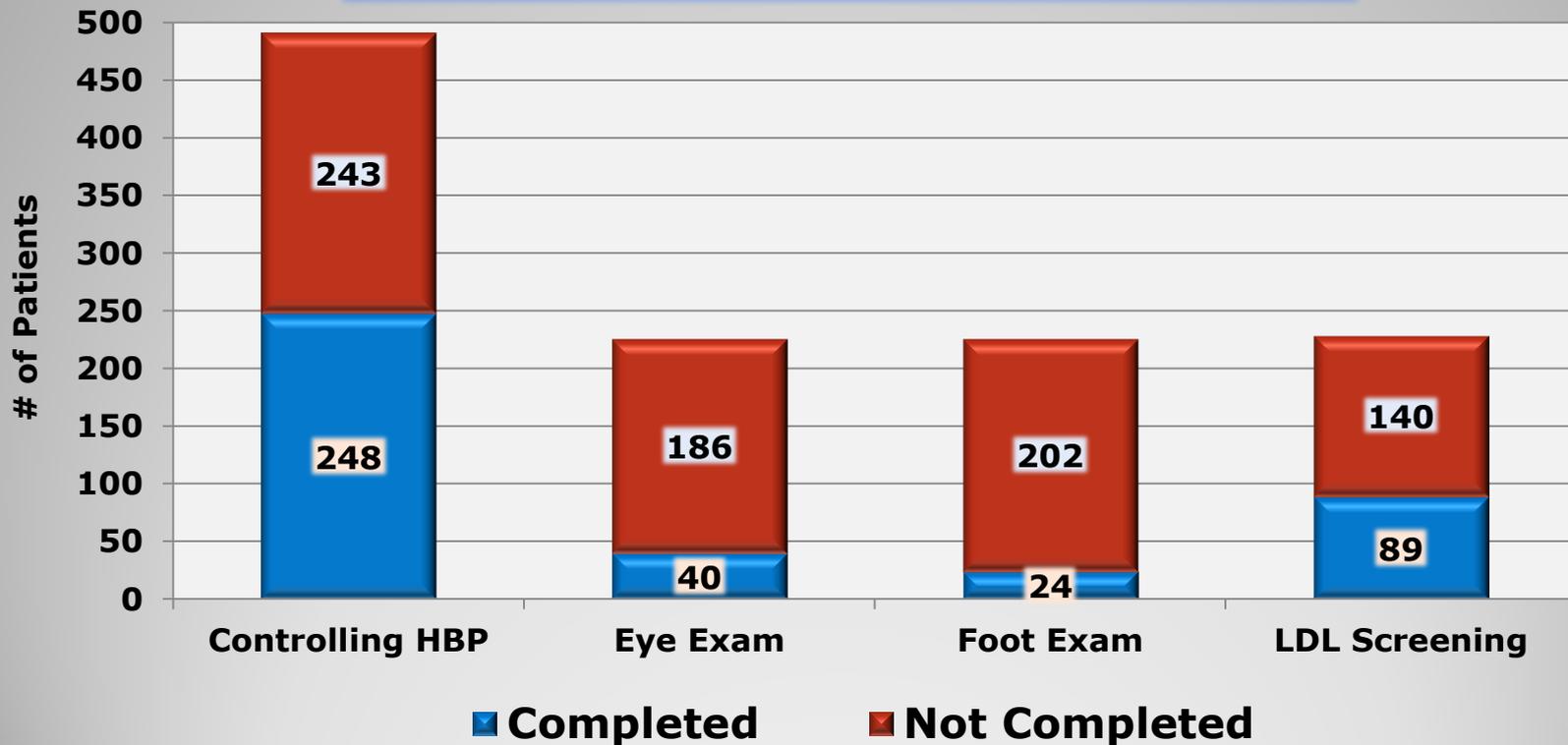
Admissions & Diabetes Coding Mar – May 2015

14 patients admitted with Diabetes principle diagnosis code



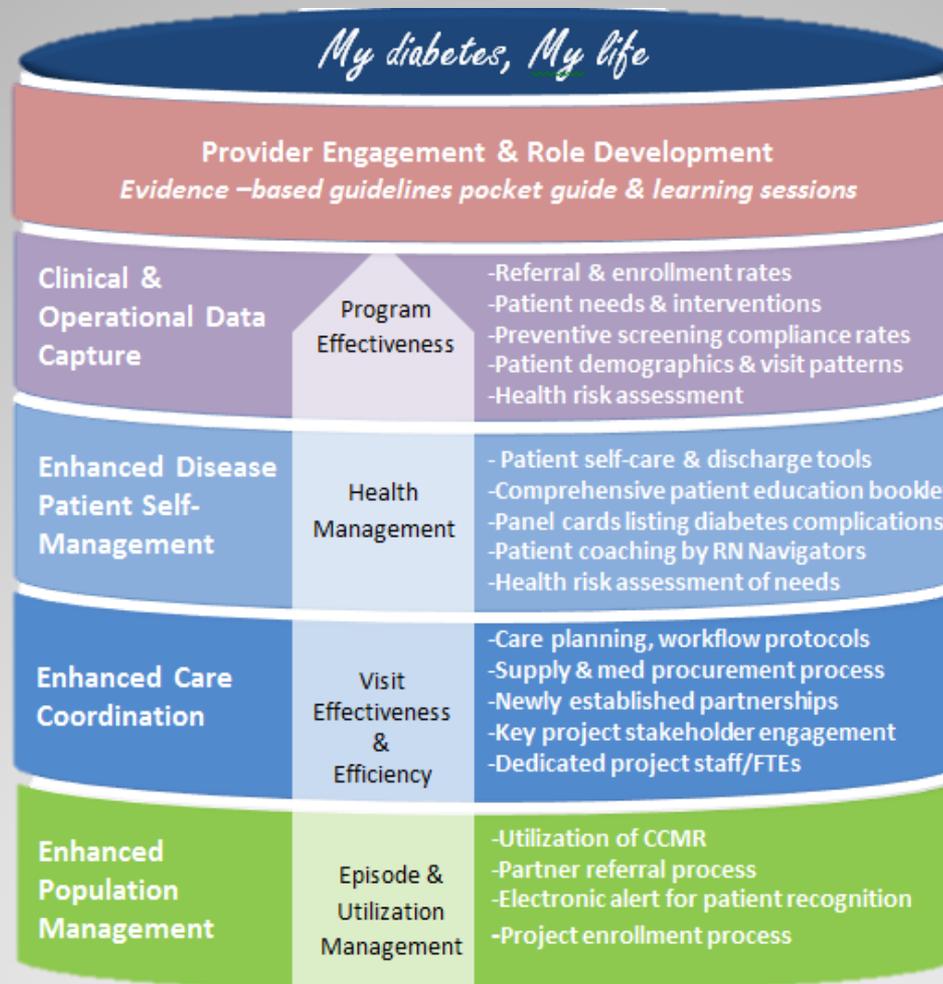
Preventative Care Measures Baseline Data Mar – May 2015

5 Metrics Included → Improvement needed



Data Source: eCW CCMR/State of NJ meeting criteria n = 491 patients enrolled in eCW for Controlling HBP only
n = 226 patients enrolled in eCW for Diabetes Control &/or HBP

Patient Centered Medical Home



Our Accomplishments

- ❖ Care Coordination Department
- ❖ Interdisciplinary Education Plan & Materials
- ❖ Population Health Management Tool: CCMR
- ❖ ED Alerts: *"Pings"*
- ❖ "SJ" DSRIP Collaborative
- ❖ MOU/ BAA signed with FQHC
- ❖ Camden HIE
- ❖ Health Coaches
- ❖ Outreach process

Coming Soon!

- ❖ Patient Teaching Materials In Spanish
- ❖ Initiating Advanced Disease Management Certification
- ❖ Outreaching To Community Physicians
- ❖ Commission For The Blind
- ❖ Care Coordinator
- ❖ Registered Dietitian



Referral Form

- Fill out the necessary information
- Click “submit”
- Then the *My diabetes, My life* team will take it from there!

Eligibility reinforced

Provide info. as necessary

In case there are questions

KENNEDY HEALTH

DSRIP PATIENT REFERRAL FORM
(Delivery System Reform Incentive Payment*)

PATIENT ELIGIBILITY

- 18 years or older
- Diagnosis: Diabetes/Hypertension
- Insurance: Medicaid, Managed Medicaid, Charity Care, Self Pay

CAMPUS:

Cherry Hill Stratford Washington Township

Emergency Department Inpatient

Ambulatory Site: _____

PATIENT DATA:

Patient Name: _____
Last, First

DOB: _____
Ex: 10/14/1955

Room Number: _____

Diagnosis: Diabetes Diabetes and Hypertension

COMMENTS (Optional):

REFERRAL INFORMATION:

Referred By: _____

Date of Referral: _____

Thank You

KENNEDY UNIVERSITY HOSPITAL
My Diabetes, My Life

Patient's Self-Care Assessment

Date/Time _____

How are you doing with managing your diabetes? Not Good Not Sure

Excellent Good Fair Poor

Hemoglobin A1c test (HbA1c) in a three-month average of your blood sugars.
How are your last HbA1c? Not Good Not Sure

Excellent Good Fair Poor

I am doing well with:

- Exercising
- Making healthy food choices
- Medicine
- Checking my blood sugar
- Cutting down on smoking
- Dealing with my stress
- Other _____

I want more support with:

- Exercising
- Making healthy food choices
- Medicine
- Checking my blood sugar
- Cutting down on smoking
- Dealing with my stress
- Other _____

More Information and Support

To quit smoking: NJ Quitline 1-800-677-9677

To learn more about your diabetes:

- Kennedy's Center for Nutrition and Diabetes Education: 1-800-224-6284
- American Diabetes Association: 1-800-342-3363
- My Diabetes My Life hotline: 1-844-693-4223

Please take this home to your family doctor and your diabetes doctor



KENNEDY UNIVERSITY HOSPITAL
My Diabetes, My Life




KENNEDY UNIVERSITY HOSPITAL
My Diabetes, My Life

Do You Have Diabetes? Kennedy Can Help You!

Did you know?

- Diabetics are more likely to have a heart attack or stroke.
- 44% of people on dialysis have diabetes.
- 60% of people who have foot or leg amputations have diabetes.
- 28.5% of people over the age of 40 with diabetes have damage to the blood supply to their eyes. This is called retinopathy.

The pictures here show what a person with retinopathy sees compared with a person with normal vision.



Normal vision Retinopathy

Managing diabetes can be challenging, but avoiding complications does not have to be! Kennedy can assist you with the right doctors and tests to help keep you well. Call us so we can help you find the services you need.

1-844-MY DIABETES
(or) 1-844-693-4223



KENNEDY UNIVERSITY HOSPITAL
My Diabetes, My Life

Diabetes Management in the Clinical Setting




KENNEDY UNIVERSITY HOSPITAL
My Diabetes, My Life

Patient's Self-Care Skills Plan

Name _____ Date _____

How are you doing with managing your diabetes? Excellent Good Fair Poor Not Sure

How were the results of your last A1c test (sometimes called the Hemoglobin A1c test, a three-month average of your blood sugars)? Not Good Not Sure

Excellent Good Fair Poor Not Sure

I am doing well with:

- Exercising
- Making healthy food choices
- Medicine
- Checking my blood sugar
- Cutting down on smoking
- Dealing with my stress
- Other _____

I want to do better with:

- Exercising
- Making healthy food choices
- Medicine
- Checking my blood sugar
- Cutting down on smoking
- Dealing with my stress
- Other _____

To improve my health, I will work on one of the areas that I want to make better. Here is what I can do:

- How much _____
- When _____
- How often _____

How often _____

This is how often I am that I will be able to do this. (Circle a number)

Not sure 2 3 4 5 6 7 8 9 10 Very Sure



Questions?