Attribution List
The Breakdown

96%

Emergency Department
Hospital Based Clinic

4%

Majority of patients are attributed from ED

Data Source: State of NJ
Full Implementation

- March 16, 2015
- ED alert system
  - Drive outreach & enrollment
  - Process was slow
- Lessons learned from pilot
  - Outreach is key
  - Challenge of demographics
- Reevaluated process
  - Rapid cycle change with outreach
  - Used PDSA approach
- **Plan:**
  - ED alert system

- **Do:**
  - Outreach initiated

- **Study:**
  - Enrollment was slow

- **Act:**
  - Developed new process
Identified PCP of Attributed Patients

- Majority of patients outside of KHS
- Increased care coordination needed

- FHS: 29%
- KHA: 18%
- Kennedy Care Collaborative: 12%
- Community: 5%
- No PCP Identified: 36%

Data Source: eCW CCMR/State of NJ  n = 1036 patients
Attributed ED Disposition
Mar – May 2015

• Majority of encounters were not admitted
• ? Providing PCP services in ED

Data Source: CCMR/State of NJ
n = 400 patient encounters
Admissions & Diabetes Coding
Mar – May 2015

14 patients admitted with Diabetes principle diagnosis code

Data Source: eCW CCMR/State of NJ
n = 116 patient encounters
Preventative Care Measures
Baseline Data Mar – May 2015

5 Metrics Included → Improvement needed

Data Source: eCW CCMR/State of NJ meeting criteria
n = 491 patients enrolled in eCW for Controlling HBP only
n = 226 patients enrolled in eCW for Diabetes Control &/or HBP
Care Coordination Department
Interdisciplinary Education Plan & Materials
Population Health Management Tool: CCMR
ED Alerts: “Pings”
“SJ” DSRIP Collaborative
MOU/ BAA signed with FQHC
Camden HIE
Health Coaches
Outreach process
Patient Teaching Materials In Spanish
Initiating Advanced Disease Management Certification
Outreaching To Community Physicians
Commission For The Blind
Care Coordinator
Registered Dietitian
Referral Form

- Fill out the necessary information
- Click “submit”
- Then the My diabetes, My life team will take it form there!

Eligibility reinforced

Provide info. as necessary

In case there are questions
Thank You

Questions?