



A MEMBER OF GEISINGER HEALTH SYSTEM

The Enhanced Care Center

Improving Care for Patients with Diabetes and Hypertension

12-10-2015



Overview

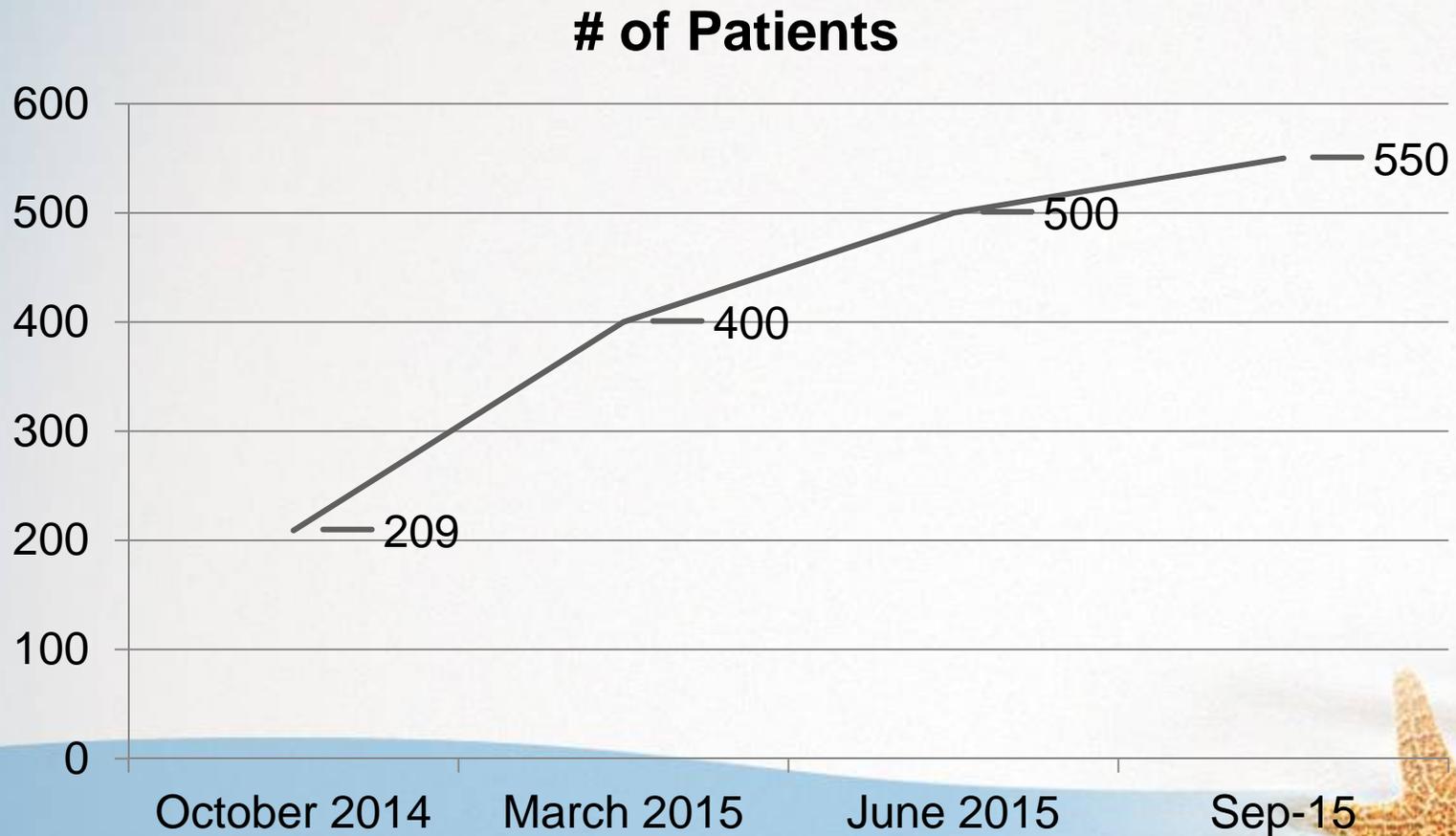
- Selected Diabetes/Hypertension primary care as project
- Practice is in Atlantic City- Opened 1-3-2014
- Practice is a Primary Care Medical Home (PCMH)- relationship based team care
- Added features include the utilization of **health coaches** (diverse in language and culture) and a **social worker**
- Utilize eClinical Works EMR and patient registry
- Receive morning report on ED and Hospital “hits of all attributed patients and developed processes to provide constant high-touch contact with patients and their family/caregivers



Hospital:	ATLANTICARE REGIONAL MEDICAL CENTER ▼
Performance Period:	Dec 2014 ▼
Project:	Improve Overall Quality of Care for Patients Diagnosed with Diabetes Mellitus and Hypertension
Attribution Period:	Jan 2013 - Dec 2014
Total Attributed Patients:	30,679
Reporting Partners:	<hr/>



Enhanced Care Center (DSRIP)





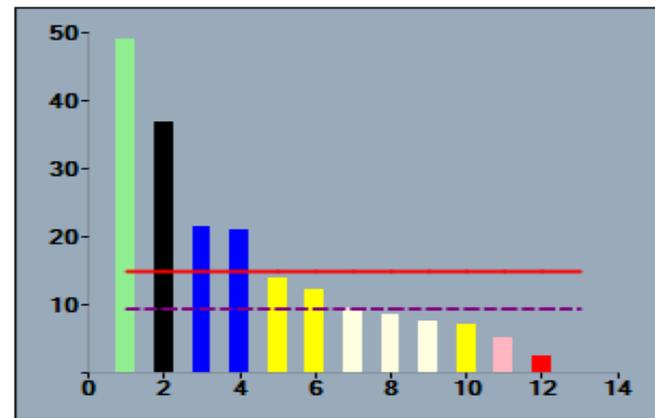
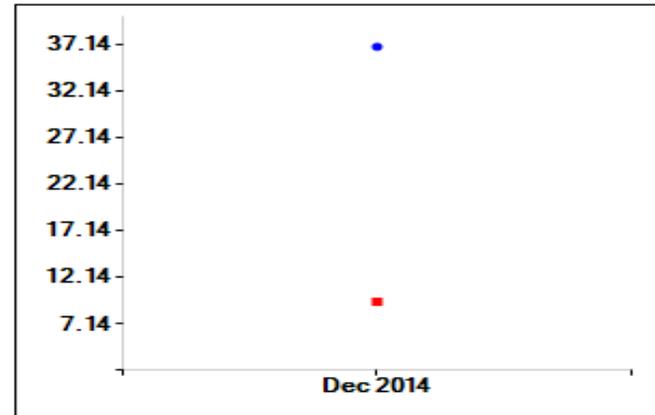
— DSRIP/Project Median
— Result

- - - Median 25-74th 0-24th (Project Hospitals) 90-100th (Project Hospitals)
 — Mean 75-89th 25-74th (Project Hospitals) ■ Current Hospital
 ■ 0-24th ■ 90-100th ■ 75-89th (Project Hospitals)

Summary → Stage 3 → Eye Examination

Eye Examination Dec 2014

DSRIP #	39
Project Code	11.3
Measure Name	Eye Examination
Stratification	
Numerator	70.000
Denominator	190.000
Initial Patient Total	300.000
Reporting Partner Weight	Initial Patient Total
Result	36.842
Units of Measure	%
National Benchmark	
Benchmark Source	
Project Median	14.085
Achievement Met	
Achievement Value	
Improvement Direction	Higher



Numerator:

Patients who received a dilated retinal eye exam by an ophthalmologist or optometrist.

Denominator:

Of the New Jersey Low Income attributed population, patients who are 18-75 years of age as of December 31 of the measurement year who had a diagnosis of diabetes (type 1 or type 2).

What We Have Learned

- The more we take care of patients- the better the outcome
- The more we have services on site- the higher the compliance rate
- Case example- we started the DSRIP project with diabetic eye exam rates of 15.9%
- We will show you how we more than doubled that rate and look forward to even higher rates in coming months



Partnership with the NJ Commission for the Blind and Visually Impaired (CBVI)

- Project BEST: "Better Eye-Health Services and Treatment"
- National Researchers say: "50% of all cases of blindness or severe vision loss could have been prevented by early detection of disorders and the appropriate follow-up care."
- The NJ Department of Human Services, Commission for the Blind and Visually Impaired believes that every resident of NJ has the right of access to services that will prevent or limit the impact of vision loss. They are very proud that, for over 35 years, CBVI has provided services in the areas of eye health and eye safety by offering free vision screenings for adults and children with a concerted effort to provide these services to historically underserved sectors of the population (low income, elderly, minorities, people with Diabetes and individuals with special needs).



Our Partnership

- CBVI facilitates diabetic eye screenings on site-free of charge for those who qualify
- Each session screens more than 100 patients
- Hold sessions 2-3 times per year
- At AtlantiCare the Commission has screened over 400 patients since the start of DSRIP
- Sunil Parikh- Director of the Commission



Patient Demographics

- 57% male, 43% female
- Average age is 53.8 years
- 41% speak a language other than English
- 69% have Medicaid, 23% Charity Care and remaining have Medicare with Medicaid or pending Medicaid



Questions and Answers

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